

69. (New) A voice-data control system according to claim 55, further comprising:

automatic call distributors coupled to said interface structure for receiving said calling number identification signals automatically provided by said communication facility.

70. (New) A voice-data control system according to claim 55, wherein said select format executes a service operation.

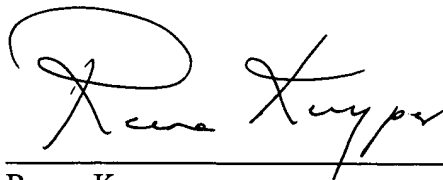
71. (New) A voice-data control system according to claim 55, wherein said caller customer number data is used for billing purposes.

#### REMARKS

By this preliminary amendment, Applicant has canceled claim 1, without prejudice, and is introducing claims 22-71 for the Examiner's continued consideration. These claims correspond to the claims (28, 29, 34-41, 43-59, 62-89) rejected in the prior application Serial No. 08/482,218 with variations. The independent claims here do not recite a multiple configuration of formats. Applicant respectfully submits that the claims presented here are supported by Applicant's parent application (U.S. Serial No. 07/018,244) filed on February 24, 1987, which Applicant believes predates both the asserted patents to Szlam and Masson. Applicant will continue to prosecute these claims in the present application. Finally, in the final action of the preceding application (U.S. Serial No. 08/482,218) dated July 2, 2001, the Examiner indicated that she did not find any description in Applicant's earlier filed specification of an "interface structure for receiving...digital control signals." Applicant respectfully submits that his earlier specification have several examples of digital control signals. By way of one example, consider calling number identification signals that are received and utilized to access a file for a customer.

Favorable consideration and allowance of the claims here is respectfully requested.

Respectfully submitted,



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